

Existing Agent New Customer Reward (the “Reward”) - Terms & Conditions

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry instructions are deemed to form part of the terms and conditions and by participating, all entrants will be deemed to have accepted and be bound by the terms and conditions. Please retain a copy for your information.

The Promoter: Park Retail Limited

Participation in the Reward is by invitation only, which we will send by email. There are two stages to qualify for the Reward:

Stage One:

By the time that you receive your invitation to participate in the Reward, you must have either:

- a.** a current Park Christmas Savings agent account; or
- b.** within the last 3 years, had a Park Christmas Savings agent account.

Stage Two:

Between the time that you receive your invitation to participate in the Reward and 30 November 2025 (both inclusive) you must add at least one new customer and their corresponding order to your account for Christmas 2025 that:

- a.** has a minimum order value of £150 by 30 November 2025 (“customer order”);
- b.** relates to a direct customer (not an agent) that has not already ordered with us for Christmas 2025 (either direct or via an agent); and
- c.** does not live at the same address as either you or two other customers that qualify you for a reward under this scheme.

- 1.** We shall gift you a £20 credit against your account for Christmas 2025 for each new customer order (that is, each customer that completes Stage(s) Two) up to a maximum of 10 new customer orders and with the potential available credits therefore totalling £200.
- 2.** Each £20 credit can be allocated between you (as agent) and the new customer at your discretion, although we would suggest allocating £10 towards your order(s) and £10 towards each new customer’s order(s).
- 3.** If you do not satisfy the stages described at Stage(s) One and Two above any applicable £20 credit(s) shall either not be given or shall be removed from your account.
- 4.** Accordingly, whilst the £20 credit(s) against new customer orders for Christmas 2025 may show on your Account Overview within your online account by the end of the season, the credit(s) will not be given until you satisfy all of the Stage(s) above.
- 5.** We reserve the right to substitute the £20 credit(s) for an item of equal or greater value and no cash alternative is available.
- 6.** This Reward can be used in conjunction with our Refer a Friend schemes but cannot be used in conjunction with any other offer, bonus or commission scheme.
- 7.** This Reward is only available to you and is not transferrable between accounts.
- 8.** We will apply the credit(s) against your order for Christmas 2026 if you satisfy the requirements of this Reward (Stage One and Stage 2) at the end of the Christmas 2025 savings period. Credit(s) cannot be exchanged for cash.
- 9.** We reserve the right to terminate this Reward at any time and without notice. This will not affect any new agent who was entitled to any £20 credit(s) under this scheme before the date of such termination.

General

10. If for any reason any aspect of this Reward is not capable of running as planned, including by reason of infection by computer virus, network failure, traffic congestion, bugs, tampering, unauthorised intervention, fraud, technical failures or any other cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this Promotion, the Promoter may in its sole discretion cancel, modify or suspend the Reward. If an act, omission, event or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these Terms and Conditions, the Promoter will not be liable for any failure to perform or delay in performing its obligation but will always endeavour to minimise the effect to participants in order to avoid undue disappointment.

11. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this Reward, except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the minimum allowable by law.

12. Agents may be requested to participate in any reasonable publicity when asked by the Promoter and shall not receive payment for such publicity. You may opt-out of publicity.

13. If you would like a written copy of these full Terms and Conditions, please email help@love2shop.co.uk providing your address and contact details.

14. If any of these clauses should be determined to be illegal, invalid or otherwise unenforceable then it shall be severed and deleted from these Terms and Conditions and the remaining clauses shall survive and remain in full force and effect.

15. Any question concerning the legal interpretation of the rules will be based on English law and the Courts of England and Wales.