

New Agent Reward (the “Reward”) - Terms and Conditions

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry instructions are deemed to form part of the terms and conditions and by participating, all entrants will be deemed to have accepted and be bound by the terms and conditions. Please retain a copy for your information.

The Promoter: Park Retail Limited

Participation in the Reward is by invitation only, which we will send by email. There are three stages to qualify for the Reward:

Stage One

1. By the time that you receive your invitation to participate, you must have:
 - a Park Christmas Savings direct account;
 - placed an order for yourself on your account for Christmas 2025; and
 - made a payment against that order within the Christmas savings period for 2025 (that is, 13 September 2024 to 30 November 2025, inclusive).

Stage Two

2. Between the time that you receive your invitation to participate and 30 November 2025 (both inclusive) you must add at least one new customer and their corresponding order to your account for Christmas 2025 that:
 - has a minimum order value of £350 (‘customer order’);
 - relates to a direct customer (not an agent) that has not already ordered with us for Christmas 2025 (either direct or via an agent); and
 - does not live at the same address as either you or two other customers that qualify you for a reward under this scheme.

Stage Three

3. In addition to your own order you must maintain and complete the same number (or more) of the Christmas 2025 orders placed on your account as at the time that you receive your invitation to participate, meaning that you must:
 - maintain the number of customers against whom those orders have been placed;
 - ensure that those customers are properly registered on your account, including with a full name, address and postcode;
 - ensure that all of those orders are correctly attributed to new customers;
 - ensure that all of those orders are paid in full by 30 November 2025; and
 - ensure that none of those orders are cancelled for any reason, including due to failing any necessary ID checks.
4. We shall gift you a £40 credit against your order for Christmas 2025 for each new customer order that satisfies Stage(s) One, Two and Three above, up to a maximum of 3 new customers and corresponding orders, with the potential available credits therefore totalling £120.
5. If you do not satisfy the 3 stages described Stage(s) One, Two and Three above any applicable £40 credit(s) shall either not be given or shall be removed from your account.

6. Accordingly, whilst the £40 credit(s) against new customer orders for Christmas 2025 may show from December 2024 onwards in your Account Overview within your online account, the £40 credit(s) will not be given until you satisfy all of the stages set out within Stage(s) One, Two and Three above.
7. We reserve the right to substitute the £40 credit for an item of equal or greater value and no cash alternative is available.
8. This scheme can be used in conjunction with our Refer a Friend scheme but cannot be used in conjunction with any other offer, bonus or commission scheme.
9. This scheme is only available to you and is not transferrable between accounts.
10. We will first apply payments received from you against order(s) and then apply the £40 credit(s). If, at the end of the savings period for Christmas 2025, there is a credit on your account including all or part of the £40 credit(s), the credit amount shall be carried forward and applied against your order for Christmas 2026. If the credit amount is not used against your order for Christmas 2026 it shall be removed from your account. The credit amount cannot be received as part of any redemption or refund.
11. We reserve the right to terminate this scheme at any time and without notice. This will not affect any new agent who was entitled to any £40 credit(s) under this scheme before the date of such termination.

General

12. If for any reason any aspect of this Reward is not capable of running as planned, including by reason of infection by computer virus, network failure, traffic congestion, bugs, tampering, unauthorised intervention, fraud, technical failures or any other cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this Promotion, the Promoter may in its sole discretion cancel, modify or suspend the Reward. If an act, omission, event or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these Terms and Conditions, the Promoter will not be liable for any failure to perform or delay in performing its obligation but will always endeavour to minimise the effect to participants in order to avoid undue disappointment.

13. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this Reward, except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the minimum allowable by law.
14. Agents may be requested to participate in any reasonable publicity when asked by the Promoter and shall not receive payment for such publicity. You may opt-out of publicity.
15. If you would like a written copy of these full Terms and Conditions, please email getus@getpark.co.uk providing your address and contact details.
16. If any of these clauses should be determined to be illegal, invalid or otherwise unenforceable then it shall be severed and deleted from these Terms and Conditions and the remaining clauses shall survive and remain in full force and effect.
17. Any question concerning the legal interpretation of the rules will be based on English law and the Courts of England and Wales.